

Lloyd's Removals Residential Moving Guide

This Moving Guide has been created by Lloyd's to answer the questions most frequently asked by our clients.

What should I do a month before moving?

- Have a thorough clean out ☐
- Review insurance policy to confirm you are covered for relocation ☐
- Collect or buy sturdy cardboard boxes ☐
- Seek advice on how to organise your packing ☐
- Start packing and labelling each box ☐
- Lloyd's Removals can pack for you, ask about our reasonable rates ☐

What should I do during the week before moving?

- Cancel deliveries e.g. newspapers, food boxes, subscription clubs ☐
- Redirect your post ☐
- Contact service providers e.g. electricity, gas, water to arrange disconnection ☐
- Contact Pay TV and internet providers to arrange cancellation and re-connection ☐
- Arrange the connection of these services at your new address ☐
- List everyday items you will need to access before and during the move ☐
- Pack these items separately to ensure easy access ☐
- Pay any outstanding accounts ☐
- Pack valuables e.g. documents and jewellery so you know where they are ☐
- Return borrowed items to family and friends ☐
- Return any borrowed or hired items e.g. library books, DVDs ☐
- Collect possessions which have been loaned out ☐

What should I do two days before moving?

- Ensure all laundry is done ☐
- Drain fuel from machinery e.g. lawnmower, whipper snipper or chainsaw ☐
- Take down curtains or blinds that are moving with you ☐
- Seal and clearly mark boxes ☐
- Clear doorways and hallways to ensure easy access ☐

What should I do the day before moving?

- Empty and defrost your fridge and freezer, separately pack shelving and crispers ☐
- Remove washing machine hoses and lay the hoses flat to drain excess water ☐
- Check all cupboards, drawers and storage, make sure nothing has been left behind ☐
- Rest well knowing you're in good hands with Lloyd's Removals ☐

What should I do on the day of the move?

- Be present when the removalist crew arrives ☐
- Remind the removalist crew of items you require first at the delivery address ☐
- Stay at the premises until everything is packed and loaded for transport ☐
- Complete a final check of the premises to confirm nothing has been left behind ☐

Who do I need to advise of my new address?

Roads and Traffic Authority (RTA) within 7 days

Australian Taxation Office within 7 days

Govt. Departments – e.g. Medicare, Family Allowance, Pensions, Superannuation

Insurance Companies – e.g. life, vehicle, motorcycle, home, contents

Employers

Schools

Solicitor

Banks and other financial institutions

Rental and /or Hire Purchase Companies

Auto Clubs including RACV

Health Professionals e.g. - Doctor, Dentist, Optometrist

Electoral Roll Commission

What do I need to know about insurance?

It is a common misconception that removalists insure your possessions with every move. By law, removalists are unable to insure your individual items unless they hold an Insurance Licence, or they are an Authorized Representative of a Licensed Insurer.

In fact, it is illegal for any removalist to offer to arrange insurance, to sell insurance or to provide insurance without holding an Insurance Licence or being an Authorized Representative of a Licensed Insurer.

Therefore, Lloyd's Removals cannot (by law) sell a comprehensive insurance policy, as we do not have a license or staff to do so.

Do I need insurance?

Yes. You do need insurance for your move. Even with the best intentions, damage to your goods can occur.

Your possessions may be covered for relocation by your Home and Contents Insurance. It is always best to check your policy and update your level of cover as required. It is the customer's responsibility to organise insurance prior to moving day.

If you are unsure of where to begin, you might like to consider contacting CARTS Removals Insurance to obtain an instant quote online <http://www.removalsinsurance.com.au>